

CEO Column: The Joy of Serving

It is a joy to serve you. Our employees and directors will continue to put LREC in a position that allows us to continue to serve all of you with joy, respect, and great appreciation.

When we remember the storm that rumbled through our service territory last month on May 12th, there is no question that many of us will reflect on the high winds that caused outages and damaged our region. In this column, I want to reflect on the actions of the people in response to the storm—specifically LREC's members and employees.

LREC employees monitored the weather closely beginning early in the day on May 12th. While leaving the office that day, many of them already knew they would likely be back to the office shortly if the storm system came through our service territory. When visiting with our employees, it's not about how a storm system will disrupt their lives, but rather, it's about the privilege and joy they experience by serving LREC's members and doing whatever needs to be done. This column is not intended to be focused on the storm; this column is focused on people and the joy of service.

This column is about our *members* who:

- Without blinking an eye, provide homemade jerky to our employees when they are out in rough conditions working long hours
- Apologize (but, of course, shouldn't) to our crews because they don't have more food options because of a power outage
- Exhibit patience, kindness, and consideration for our employees during stressful outages and stormy conditions

 Allow LREC employees the joy and privilege of serving them

This column is about our <u>LREC</u> <u>employees</u> who:

- Anticipate and diligently prepare for a May 12th-type storm so that when it happens, crews are ready to go and serve
- Postpone that dinner or gathering with friends and family because they know they might be needed to serve LREC members throughout the night
- Never compromise the safety of LREC members, others, or themselves
- Have a smile on their face and a positive attitude after a stressful night in the field or in the dispatch center

Tim Thompson's CEO Column is continued on page 2 \rightarrow

CÖFFEE WITH THE CO-OP

WHAT → Member Mini Event • WHERE → Fryin' Pan in *Wahpeton, MN* • WHEN → June 14th from 7 a.m. to 8:30 a.m.

This summer, we are continuing to have our *mini events* throughout the LREC service territory at local cafes and eateries. On **June 14**th we are going to the **Fryin' Pan** in *Wahpeton, MN* from 7 a.m. to 8:30 a.m. Our main goal is to hear from all of you—members of LREC. *We look forward to seeing you!*

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The Joy of Serving

(continued from page 1)

- Joyfully serve others
- When thanked for putting in long, difficult hours, respond with "that's what we do we're here to serve the members"

In addition to our members and employees, this column is about those who:

- Strategically coordinate efforts to provide us their personnel and equipment necessary to timely and safely address unforeseen concerns and outages, knowing that we will be there for them when needed (such as recently when LREC sent five employees and equipment to a sister cooperative for additional outage restoration support)
- Allow our employees the joy and privilege of educating others about safety around electricity and other energy related matters (such as the school district that allowed a group of fourth graders to visit us in May to learn about electricity and safety; and the University of Minnesota associate professor and graduate students who stopped at LREC recently for a presentation on energy)
- Go out of their way to support and recognize the efforts made by LREC, like Minnesota Rural Electric Association (MREA) did recently when it nominated LREC for the NRECA Electric Cooperative Service Award
- Opened the doors to their store after hours and provided chicken at no charge for our employees who had been out in the field in response to the storm we experienced on May 12th

Thank you for allowing us to serve you. It is an absolute privilege that we do not take for granted.



Natural Gas Expanding to Marion Lake in 2022

LREC's natural gas subsidiary, Lake Region Energy Services (LRES), continues to bring natural gas to new areas of our service territory. NPL contractor crews will begin installing gas mains around Marion Lake this summer. Look for construction updates on the LRES website at *www.lakeregionenergy.com*.





We've Updated Our Outage Map!

When you visit our outage map at outagemap.lrec.coop you'll notice a whole new look! Our outage map software has been updated and outage communications changed. When viewing an outage, members can see the number of members without power and townships affected. When hovering over the outage dot, outage details are listed, along with any comments LREC attached.

If you would like to receive outage notifications via *text/email* for your service address, please sign up via SmartHub. SmartHub now allows members to *report an outage* and *receive automated messages regarding your outage*.

- 1) Log into your *SmartHub* account: *smarthub.lrec.coop*.
- 2) You must be a registered SmartHub user. If you need to create an account, click on *New User?* and fill out the information required to open an account.
- Once you are logged in, click on *Notifications* on the top bar and then select *Manage Notifications*.
- 4) Select which notifications you want to receive, as well as how you would like to receive them, then click Save Settings.



Get the SmartHub App

Download the free mobile app for your Apple or Android device by searching for "SmartHub" in your app store. Then select the By Name button in the lower-right section of the screen. Type in "Lake Region Electric Cooperative" and click the Search button, then select Lake Region Electric Cooperative, MN. Check that Lake Region Electric Cooperative, MN appears on the following screen and select Confirm. Enter your username and password. Finally, click the Sign In button.



Summary of Consolidated Financial Statements

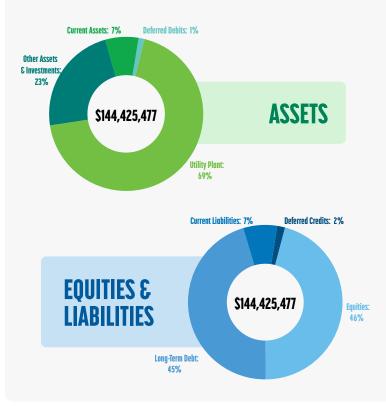
Below are the consolidated financial statements of Lake Region Electric Cooperative (electric) and Lake Region Energy Services (natural gas).

STATEMENT OF OPERATIONS

December 31^{st} , 2021 and 2020

Operating Revenues

	Dec. 31, 2021	Dec 21 2020	
	Dec. 31, 2021	Dec. 31, 2020	
Sale of Energy	\$55,237,021	\$52,935,968	
Other Operating Revenues	364,358	1,679,371	
Total Operating Revenues	55,601,379	54,615,339	
Operating Expenses			
Cost of Energy	34,282,623	32,134,380	
Distribution Expense - Operations	2,565,857	2,992,641	
Distribution Expense - Maintenance	3,687,967	3,481,193 2,002,525	
Consumer Account Expense	1,315,299		
Customer Service and Information Expense	975,279	1,061,306	
Administrative and General Expense	2,989,607	3,005,45	
Depreciation	4,516,036	4,206,968	
Interest on Long-Term Debt	1,993,396	2,225,660	
Taxes	476,655	417,741	
Total Operating Expenses	52,802,719	51,527,872	
Operating Margins After Fixed Charges	2,798,660	3,087,467	
Generation, Transmission, and Other Capital Credits	2,057,267	959,232	
Net Operating Margins	4,855,927	4,046,699	
	224 007	402.077	
Interest Income	231,897	483,977	
Other Non-Operating Income	530,292	2,088,109	
Total Non-Operating Margins	762,189	2,572,086	
Net Margins	\$5,618,116	\$6,618,785	



BALANCE SHEET

December 31st, 2021 and 2020

Assets

	Dec. 31, 2021	Dec. 31, 2020	
Utility Plant			
Electric Plant in Service	\$147,874,626	\$143,067,649	
Natural Gas Plant in Service	5,232,918	3,994,831	
Construction Work in Progress	2,291,854	867,814	
Total Utility Plant	155,399,398	147,930,294	
Less Accumulated Provision for Depreciation	56,093,909	53,003,197	
Net Utility Plant	99,305,489	94,927,097	
Other Assets and Investments			
Investments in Associated Organizations	30,230,772	28,032,106	
Other Investments	3,036,877	5,942,766	
Notes Receivable, Net	-	20,000	
Total Other Assets and Investments	33,267,649	33,994,872	
Current Assets			
Cash and Cash Equivalents	2,061,187	5,365,356	
Accounts Receivable, Net	5,741,261	5,239,278 1,478,006	
Materials and Supplies Inventory – Electric	1,808,186		
Materials and Supplies Inventory – Natural Gas	177,251	180,434	
Prepaid Expenses	265,825	422,376	
Accrued Assets	-	222,731	
Current Portion of Other Investments	20,000	40,000	
Total Current Assets	10,073,710	12,948,181	
Deferred Debits	1,778,629	2,038,780	
Total Assets	\$144,425,477	\$143,908,930	

Equities and Liabilities

	Dec. 31, 2021	Dec. 31, 2020	
Equities			
Patronage Capital	\$57,367,048	\$57,146,853	
Other Equities	8,787,870	5,573,957	
Total Equities	66,154,918	62,720,810	
•			
Long-Term Debt	65,640,694	68,250,293	
•			
Current Liabilities			
Current Maturities of Long-Term Debt	2,263,000	2,217,727	
Accounts Payable - General	593,688	773,229	
Accounts Payable - Billed Power Costs	4,908,732	5,304,297	
Other Current and Accrued Liabilities	2,486,581	1,605,653	
Total Current Liabilities	10,252,001	9,900,906	
Deferred Credits	2,377,864	3,036,921	
Total Equities and Liabilities	\$144,425,477	\$143,908,930	

Joyce Valley & Robert Shaw Retiring from Board of Directors



For the last 15 years, Joyce Valley has enjoyed the privilege and responsibility of serving Lake Region Electric Cooperative on its Board of Directors. When her term is up this June, she says she hopes the person who replaces her on the Board cares deeply about the Cooperative

and is knowledgeable about the industry.

"I would like people to understand that it's a business and all of our members are the owners," Valley explains. "I think term limits are good, but there will be a big turnover on the Board pretty soon. I hope all of the new directors listen and they all care."

During her tenure on the Board, Valley served in multiple capacities. In the past,



The encouragement of a neighbor, coupled with support from the community, were what helped Robert Shaw decide to run for a seat on Lake Region Electric Cooperative's Board of Directors. Shaw was elected to the Board in June of 2007.

"I owned a business for 40 years and I had a lot of customers in this area," Shaw says. He mentions how he was glad to bring this business experience to the Board, along with having served in the military. she was elected treasurer and currently serves as secretary on the Board.

One of the reasons that initially prompted Valley to run for the director seat was the Cooperative's low equity. Back in 2007, she says it was only at 34 percent. She remembers feeling like she could help make a difference if she was elected to the Board of Directors.

"I am proud of the fact that Lake Region's equity is now over 45 percent," Valley says. "It took us awhile to get to this point, but this is one of the greatest accomplishments during my time on the Board."

Other significant advancements Valley was a part of include hiring CEO Tim Thompson, updating the benefits package, installing more underground wire, and developing the natural gas subsidiary Lake Region Energy Services. She mentions how the Board is committed to uti-

Shaw is proud of being a Lake Region Electric Cooperative member for more than 50 years now. He currently serves as treasurer on the Board of Directors.

One of the greatest challenges Shaw says the Board faced during his tenure related to capital credits. He explains, "Our capital credits retirement rotation was way too far out when I started, close to 30 years. Thankfully, we have that rotation down to about 17 years now."

Highlights that stand out to him are hiring the CEO, approving a workable budget, and buying into Carr's Tree Service. Decisions like the Carr's Tree Service buy in have proved to be very profitable over time. Seeing Lake Region's equity rise lizing new technology with its successful standby generator program and the recent addition of Exacter technology.

Valley also brings up the hydroponic GroShed the Cooperative installed in front of the headquarters building in Pelican Rapids. The GroShed supports year-round produce production, even during sub-zero temperatures. She says something like this may seem like a small thing, but it has a lot of value. In addition to providing fresh vegetables for local consumption, the GroShed is an example of beneficial electrification using renewable energy sources.

Looking forward, Valley hopes Lake Region continues to grow. "The Cooperative is always trying new things – sometimes they work and sometimes they don't. But there are a lot of good ideas and it's wonderful when they work," she says.

above 45 percent was another significant accomplishment for the Board.

Shaw says he feels the Cooperative is now in a very strong position. "I would like everything to keep on track," he adds.

"I also want to thank the members, not only those in my district, but members outside the district as well. They have shown such great support," Shaw concludes. "From the CEO and everybody in the office, to the lineworkers out in the field, everybody at the Cooperative works hard and does their part. The directors can't do it by ourselves; we need everybody on the same page and I feel like this is the case at Lake Region."

May 12th Storm Response

Lake Region Electric Cooperative's service territory was severely impacted by the large storm system on May 12th, 2022. The widespread damage was caused mainly by high wind speeds, resulting in numerous snapped poles and downed trees.

Additional contract line crews were called in to help restore power to Lake Region members as quickly as possible. In the days of clean up following the storm, and throughout the challenging power restoration process, members were very patient and appreciative of our hardworking line crews.

Lake Region Electric Cooperative would like to thank everyone who showed such generosity and kindness, especially *Big Foot Gas & Grocery* for providing crews with free food and drinks. After restoring power to all of our members, the Cooperative was able to send crews to Runestone Electric Association to help restore power in their community as well.

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Limited funds are available and awarded on a first-come, first-served basis. Rebate amounts and programs are subject to change without notice. Unit must be <u>paid for</u> <u>and installed</u> by June 30th in order to qualify.

ENERGY WISE

2022 En Heating and Cool	ergy Efficiency	Rebat	es <u>Limited time of</u> Call us at (800 Water Heating	fers on ASHP! 1) 552-7658 to learn more!	Lake Region Electric Cooperative
Heat Pump Systems*	Ductless air source heat pump-	\$300 \$1,400	Heat Pump Water Heater	Must be ENERGY STAR	\$500
	ENERGY STAR or 16 SEER minimum Air source heat pump, SEER 14.5 -16+		ETS Water Heater (4.8¢ rate)	Must be at least 100 gallons and grid enabled	\$400
	Geothermal heat pump, closed loop	Up to \$400 <i>on hsfp</i> per ton		Must be at least 80 gallons and grid enabled	\$100
Central Air Conditioners*	Central air conditioner, SEER 14.5 or greater	\$50/unit*	Miscellaneous		
Electric Thermal Storage (ETS) Heating Systems	Steffes ETS systems on short term storage	\$25 per KW Electric Vehicle Charger Note: Level 2 chargers can	Electric Vehicle Charger Installation (must be on EV rate)	Up to \$500 (\$800 instant	
	All ETS systems on long term storage	\$50 per KW		receive up to \$800 instant rebate when purchased at	rebate at EnergyWise
Electronically Commutated Motor	Motor replacement only	\$50		energywisemnstore.com ge. Please contact LREC to verifi	MN store) fy availability.

*Rebates for high efficiency air source heat pumps and air conditioners are available only through qualified contractors registered at HVACRedu.net. Go to www.lrec.coop and click on "QI A/C & ASHP Contractors" under Quicklinks to find qualified contractors in your area.