

What are you waiting for? ENROLL TODAY!

OUTAGE TEXTING



Get alerts through SmartHub! Fast. Convenient. Easy.

Signing up for SmartHub text/email notifications

MOBILE APP:

Step 1: Updating your contact methods

- 1. Open the SmartHub mobile app
- 2. Go to Settings > Contact Methods > Add New Contact Method
- 3. Input a mobile number, then turn *Receive Text Messages* on
- 4. Select Accept if you agree with the terms & conditions
- 5. Lastly, enter the verification code that you receive to verify and activate your mobile number

Step 2: Manage your notifications

- 1. Open the SmartHub mobile app
- 2. Go to Settings > Manage Notifications > Billing, Miscellaneous, Service & Usage
- 3. Select the notification methods (text or email) you would like to be enrolled in for each notification type

WEB BROWSER:

Step 1: Updating your contact methods

- 1. Visit https://lrec.smarthub.coop on a web browser
- 2. Enter your SmartHub login information
- 3. Select Settings > Contact Methods > Add Email/Phone
- 4. Insert your contact information and preferred settings
- 5. Select Accept if you agree with the terms & conditions
- 6. Lastly, enter the verification code that you receive to verify and activate your mobile number or email

Step 2: Manage your notifications

- 1. Visit https://lrec.smarthub.coop on a web browser
- 2. Go to Settings > Manage Notifications > Billing, Miscellaneous, Service & Usage
- 3. Select the notification methods (text or email) you would like to be enrolled in for each notification type

Still need to sign up for SmartHub? Follow these easy directions!

- 1. Download the SmartHub app or visit LREC's website at *https://lrec.smarthub.coop*
- 2. Click Sign up to access our Self Service site
- 3. Enter your LREC account number (found on your bill), your last name or business name on your LREC account, and your email address; then click *Submit*
- 4. Answer the security question
- 5. You will be emailed a temporary password
- 6. Log in with your temporary password, then change your password

*For directions on downloading and signing up for the SmartHub app, please visit: www.lrec.coop/smarthub.



Apple

Android

Scan to download the <u>SmartHu</u>b app in your app store!